

Important Pharmacy Information

Welcome to AmeriHealth Caritas District of Columbia.

Q: Will AmeriHealth Caritas District of Columbia pay for my medicine (drugs)?

A: We will pay for prescription drugs included on the AmeriHealth Caritas District of Columbia formulary when filled at a network pharmacy. We will also pay for certain over-the-counter medicines when you have a prescription from your doctor.

Q: Does AmeriHealth Caritas District of Columbia use a formulary (a list of medicines we will pay for)?

A: Yes. You can find a list of medicines we will pay for on our website at www.amerihealthcaritasdc.com, or by calling Pharmacy Member Services at **1-888-452-3647**.

Q: What if my medicine isn't on the formulary?

A: You will need to get prior authorization.

Q: What is prior authorization?

A: Prior authorization is how your doctor gets permission from us to prescribe a drug that is not on our approved list. Prior authorization helps ensure the right use of certain drugs.

Q: How do I get prior authorization?

A: Your doctor may ask us for prior authorization by going to our website at www.amerihealthcaritasdc.com. Your doctor may also fax us at **1-855-811-9332** or call us at **1-888-602-3741**.

Q: Where can I find a network pharmacy?

A: A list of network pharmacies can be found on our website at www.amerihealthcaritasdc.com. To see if your pharmacy takes AmeriHealth Caritas District of Columbia, call Pharmacy Member Services at **1-888-452-3647** or TTY **1-888-989-0073**.

Q: What if I have other questions about my medicine?

A: Call Pharmacy Member Services at **1-888-452-3647**.

If you need this information in English, contact Member Services by calling 202-408-4720 or 1-800-408-7511, 24 hours a day.

Si necesita esta información en español, comuníquese con Servicios al Miembro llamando al 202-408-4720 o 1-800-408-7511, las 24 horas del día.

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إذا احتجت إلى هذه المعلومات باللغة العربية، يرجى الاتصال بفريق خدمة الأعضاء على الرقم 202-408-4720 أو الرقم 1-800-408-7511، وذلك على مدار الساعة.

Si vous avez besoin de ces renseignements en français, veuillez contacter les Services aux membres en appelant au 202-408-4720 ou au 1-800-408-7511, 24 heures sur 24.

如果您需要用中文獲得此資訊，可每天 24 小時致電 202-408-4720 或 1-800-408-7511，聯絡會員服務部。

Se necessitar estas informações em Português, entre em contato com o Serviços para Associados ligando para 202-408-4720 ou 1-800-408-7511, 24 horas por dia.



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AmeriHealth Caritas
District of Columbia

www.amerhealthcaritasdc.com