





# MY LIFE. MY RIDE.

SAME NUMBER. NEW WAYS TO GET THERE.

## CALL TO SCHEDULE

Call 1-800-315-3485 at least 48 hours before your appointment.

## VERIFY

Give your Enrollee ID number, name, and contact number, and verify the reason, date, and time of your trip.



## WHERE YOU WILL BE

Verify your pickup address.

## WHERE YOU ARE GOING

Give the name, address, and phone number of your medical, dental, pharmacy, or other provider office.

AmeriHealth Caritas District of Columbia complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**English:** If you do not speak and/or read English, please call 1-800-408-7511 (TTY 1-800-570-1190), available 24 hours a day, seven days a week. A representative will assist you.

**Español:** Si no habla y/o lee inglés, llame al 1-800-408-7511 (TTY 1-800-570-1190), línea disponible las 24 horas del día, los siete días de la semana. Un representante le ayudará.

**አማርኛ:** እንግሊዝኛን መናገር እና/ወይም ማንበብ የማይችሉ ከሆኑ፣ አባክዎ በ 1-800-408-7511 (TTY 1-800-570-1190) ይደውሉ። በቀን 24 ሰዓታት፣ በሰላምንት ሰዓት ቀናት ይገኛል። ተወካይ ይረዳዎታል።

**Tiếng Việt:** Nếu quý vị không nói và/hoặc đọc Tiếng Anh, vui lòng gọi 1-800-408-7511 (TTY 1-800-570-1190), 24 giờ một ngày, bảy ngày một tuần. Sẽ có người đại diện hỗ trợ quý vị.

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[www.amerhealthcaritasdc.com](http://www.amerhealthcaritasdc.com)