

To: AmeriHealth Caritas DC Providers

Date: February 18, 2016

Subject: Care Manager Appointments at the Member Wellness Center – now

available!

Summary: Walk-in appointments with a care manager are now available for AmeriHealth Caritas DC members at the Member Wellness Center on Mondays, Wednesdays, and Fridays,

Impact:

Members can now meet with a care manager at the Member Wellness Center on Mondays, Wednesdays, and Fridays on a walk-in or appointment basis. The Member Wellness Center is located at 2027 Martin Luther King Jr. Avenue, SE, Washington, DC 20020.

Action Needed:

Care Management is a voluntary program focused on prevention, education, lifestyle choices and adherence to a treatment plan, and is designed to support your plan of care for patients. If any of your patients can benefit from the care management program, you have the ability to refer patients using the Let Us Know form on our website.

Visit www.amerihealthcaritasdc.com > Providers > Let Us Know to download the Let Us Know Member Intervention Request form. Members may also self-refer into care management if they think they can benefit for one-on-one support from a "Care Coach."

Questions:

If you have questions about this communication, please contact your AmeriHealth Caritas DC Provider Account Executive or Provider Services at 202-408-2237 or 1-888-656-2383.