

To: AmeriHealth Caritas DC Providers

Date: July 27, 2022

Subject: Resolution for Claims Processing Error

Dear Provider:

AmeriHealth Caritas District of Columbia (DC) recently experienced an error resulting in the rejection of electronic claims received on Saturday, July 23, 2022. The issue was resolved on Sunday, July 24, 2022, and impacted claims have been reprocessed for payment. Please discard previous messages you may have received stating that your claims have been rejected.

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at 202-408-2237.