

To: AmeriHealth Caritas DC Providers

Date: August 29, 2022

Subject: Jiva Training Webinar on September 26, 2022

AmeriHealth Caritas District of Columbia is offering a no-cost, 2-hour webinar training session to help familiarize your practice with Jiva. Sessions are offered in both the morning and afternoon for your convenience. Sessions are specific to inpatient and outpatient requests—please choose according to the needs of your practice.

Jiva Monthly Training Sessions		
DATE	OUTPATIENT	INPATIENT
September 26, 2022	2 pm to 4 pm EST	9 am to 11 am EST

Follow this link to register: https://www.surveymonkey.com/r/PPMONTHLY. Please register at least one day prior to the session you wish to attend.

Once registered, mark your calendars and look for a confirmation email with details on how to join the webinar. Please plan to join us about 10 minutes before the scheduled start time.

Your Account Executive will be able to provide your practice with ongoing assistance and a Jiva training manual. If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at 202-408-2237.