



AmeriHealth Caritas
District of Columbia

To:	AmeriHealth Caritas DC Providers
Date:	September 9, 2020
Subject:	Introduction to Performant's "Retrospective Outpatient Services Audit"

In a continuing effort to manage health care costs and enhance the quality of services provided to our enrollees, AmeriHealth Caritas District of Columbia (DC) has engaged Performant Recovery Inc. ("Performant") to perform retrospective claim payment audits. Beginning October 9, 2020, Performant will identify outpatient claims (*i.e.*, Ambulatory Payment Classification (APC), Non-APC payment structures (such as percent of charge or case rate), and Ambulatory Surgical Centers (ASCs)) potentially paid in error, request medical records, and conduct a clinical audit on the selected claims in accordance with recovery lookback timeframes as set forth in the provider contract that exists between you and AmeriHealth Caritas DC, as well as pursuant to AmeriHealth Caritas DC's obligation to its District of Columbia contracting partners. The purpose of these audits is to help determine the accuracy of both the information submitted for reimbursement and the amount paid based on the claim. Performant's audit work has been customized in accordance with AmeriHealth Caritas DC provider contracts and payment policies.

In this role, Performant acts as AmeriHealth Caritas DC's business associate, as defined by the regulations of the Health Insurance Portability and Accountability Act of 1996, whereby the business associate is held to the same standards related to the use and disclosure of protected health information as AmeriHealth Caritas DC. Pursuant to Performant's agreement with AmeriHealth Caritas DC, Performant is authorized to request, receive, document and discuss protected health information of AmeriHealth Caritas DC enrollees in connection with conducting the activities described in this notice.

You may receive a letter from Performant requesting you provide information as part of the audit process. In order to conduct the audit, AmeriHealth Caritas DC will require that you submit complete information upon request to Performant. It is important that you read and respond in a timely manner to the instructions provided in Performant's audit request.

Thank you for your cooperation and assistance in our efforts to improve the integrity of this government funded healthcare program.

If you have any questions, please contact Performant at 1-844-308-3781 or the AmeriHealth Caritas DC Provider Services department at 202-408-2237.