

TRANSPORTATION INTERVENTIONS FOR D.C. RESIDENTS

A lack of transportation creates barriers for people trying to access health care services. These barriers disproportionately affect individuals in low-income areas who have chronic health conditions. Although telehealth works for some people, this option is not available to all and cannot replace in-person care for many health needs.

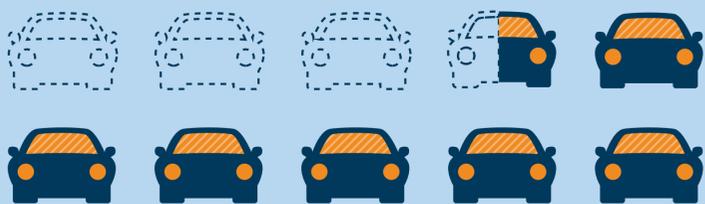
LACK OF TRANSPORTATION = HEALTH DISPARITIES IN COMMUNITIES

MORE THAN 1 IN 5

adults in the United States who lacked access to a vehicle or public transportation went without needed medical care in the past year.¹

NEARLY 36%

of households in Washington, D.C., do not have a car.²



AmeriHealth Caritas DC offers transportation support, such as Lyft and Access2Care, to all of its enrollees. Having access to transportation services helps enrollees get the care they need, when they need it.



In 2022, there were **164,261** claims for transportation.

Improving enrollees' access to transportation shows promising results:³



40% DECREASE
in ER use



15% DECREASE
in non-emergent ER use



12% DECREASE
in ambulance use

Learn more about how AmeriHealth Caritas DC helps District residents get and stay healthy and reach their health potential by visiting www.amerihealthcaritasdc.com.


AmeriHealth Caritas
District of Columbia

SOURCES:

¹ <https://www.rwjf.org/en/insights/our-research/2023/04/more-than-one-in-five-adults-with-limited-public-transit-access-for-go-healthcare-because-of-transportation-barriers.html>

² <https://www.dhealthmatters.org/indicators/index/view?indicatorId=281&localeId=130951>

³ <https://www.lyft.com/blog/posts/research-improving-access-to-care-medicaid>