

To: AmeriHealth Caritas District of Columbia Providers

Date: October 8, 2021

Subject: Electronic Prescription Order Form for Long Term Services and Supports Assessments

The electronic Prescription Order Form (ePOF) must be used for all requests for assessments for Long Term Care Services and Supports (LTSS) as well as Personal Care Aide (PCA) services. Providers can no longer use the previous POF that was sent via fax for managed care enrollees. The previous POF will not be accepted by Liberty Healthcare effective October 1, 2021.

If you have any questions, please contact your Provider Account Executive or the Provider Services department at 1-888-602-3741 (TTY 1-888-989-0073).