

To: AmeriHealth Caritas DC Dental Providers

Date: May 22, 2023

Subject: 2019 ADA Claim Form

Dear Provider,

As we continue to transition in updating our services, we will require that all paper and electronic submissions (for authorizations and claims) use the 2019 ADA Claim Form beginning July 1, 2023, regardless of date(s) of service.

Any authorization or claim submitted on a version other than the 2019 ADA claim form on or after July 1, 2023, will be rejected. There will be no exceptions.

The 2019 ADA paper claim forms can be ordered from the ADA either by calling 1-800-947-4746 or by accessing the ADA web site at <u>www.ada.org</u>. Please work with your clearinghouse or update your dental software to comply with this change.

Please be advised that use of the SKYGEN Provider Web Portal to submit an authorization or claim is free and no charges or forms are necessary for offices utilizing this method. This is an easy and cost-saving process. Please consider this submission approach in the future.

If you have questions about this communication, please contact Dental Provider Services at 1-855-609-5170.

Sincerely,

Hattan Eletcher, DDS

Nathan Fletcher, DDS Dental Director