

To: AmeriHealth Caritas DC Dental Providers

Date: August 2, 2023

Subject: D8680 Orthodontic Retention Submission Practices

Dear Dental Providers,

The AmeriHealth Caritas District of Columbia (DC) Dental Team routinely monitors claims submissions and reimbursement processes. It has come to our attention that the submission of D8680 for Orthodontic Retention has had varying submission practices. In an effort to ensure that the network is consistent with claims submitted for D8680, we are advising the following for clarification:

The CDT Code booklet lists the service as inclusive of both the maxillary and mandibular retention after removal of brackets and the clean-up process to prepare for the fabrication of retainers for both arches simultaneously by virtue of the "S" in parentheses – (s). There should not be any splitting or submission of more than one D8680 per case.

As of August 1, 2023, please submit only one D8680 for each enrollee with a limitation of one per lifetime. Denied claims for multiple submissions of the code will require resubmission in the appropriate manner hereby associated.

As always, we thank you for the services you provide to our enrollees and for your compliance with this directive moving forward. Please do not hesitate to contact me directly with any questions in this regard.

If you have questions about this communication, please contact Dental Provider Services at 1-855-609-5170.

Sincerely,

Mattan Elefcher, DDS

Nathan Fletcher, DDS Dental Director