



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas District of Columbia Providers

Date: November 22, 2023

Subject: Provider Manual Updates

Dear Provider:

AmeriHealth Caritas District of Columbia (DC) has updated the Provider Manual available at www.amerihealthcaritasdc.com. The following language has been removed from page 67 of the Provider Manual, which includes a list of services requiring prior authorization:

Enteral feedings, including related durable medical equipment (DME)

The following language has been added to page 110 of the Provider Manual, which includes updated information on electronic funds transfers for dental and medical providers:

ELECTRONIC FUNDS TRANSFER (EFT) AND ELECTRONIC REMITTANCE ADVICE (ERA)

EFT simplifies the payment process by:

- *Providing fast, easy, and secure payments*
- *Reducing paper*
- *Eliminating checks lost in the mail*
- *Not requiring you to change your preferred banking partner*

To sign up to receive EFT from AmeriHealth Caritas DC, enroll through our EFT partner, ECHO Health:

<https://enrollments.echohealthinc.com/efteradirect/enroll>. For payment options, contact ECHO Health at 1-888-492-5579.

You can download ERAs from the ECHO provider portal at www.providerpayments.com.

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| Sign-up for Electronic Funds Transfer | Go to https://enrollments.echohealthinc.com/efteradirect/enroll or contact ECHO Health: 1-888-492-5579 |
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Thank you for your continued support and commitment to the care of our enrollees. If you have questions about this communication, please contact your Provider Account Executive or call Provider Services at 202-408-2237.

Sincerely,
AmeriHealth Caritas DC