



AmeriHealth Caritas™

District of Columbia

To: AmeriHealth Caritas DC Providers

Date: October 23, 2025

Subject: Provider Engagement Coordination (PEC) Program Participation & Incentive Opportunity

Dear Provider,

AmeriHealth Caritas District of Columbia (DC) is continuing its commitment to support provider partners in delivering high-quality, coordinated care. As part of this effort, we are working with our new vendor, UST HealthProof (USTHP), to implement the Provider Engagement Coordination (PEC) program across our network. You previously received a notification regarding the onboarding of this vendor and the mobilization of the PEC program in your market.

The PEC program helps ensure that chronic conditions and quality care gaps are properly documented by providing your practice with Clinical Documentation Improvement (CDI) Alerts. These alerts identify potential diagnosis and quality measure gaps based on enrollee history and can be delivered through mail, secure fax, EMR, or on-site PEC staff to fit your workflow.

PEC Program Incentive Opportunity

- \$50 per unique enrollee with a CDI Alert returned when 60% of the gaps identified for the enrollee are closed.
- \$100 per unique enrollee with a CDI Alert returned when 90% of the gaps identified for the enrollee are closed.

A USTHP PEC contact will continue to engage your practice to provide additional details about the program and mobilize the potential benefits it can offer your practice and patients.

For any questions or to get the name of your PEC contact, please contact USTHP Management staff: Heather Summers-Palka (Heather.Summers-Palka@usthealthproof.com) OR Kathy Burkeen (Kathy.Burkeen@usthealthproof.com).

Benefits of the PEC Program:

- Supports accurate and complete documentation
- Helps improve risk score accuracy and close HEDIS quality gaps
- Reduces administrative burden with pre-populated CDI Alerts

- Delivers alerts through secure fax, EMR, or on-site PEC staff
- Offers financial incentives for eligible participating providers

Thank you for your continued support and commitment to improving the health of our enrollees. If you have questions, please contact your Provider Account Executive or the PEC contact listed above.

Sincerely,

AmeriHealth Cartias DC