



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Providers
Date: February 17, 2026
Subject: AmeriHealth Caritas DC is Introducing a New Solution, Clinical Insights (CI), as Part of its Care Optimization Program

Summary: AmeriHealth Caritas District of Columbia (DC) will introduce a new solution designed to alert providers when diagnosis codes are potentially missing from a claim.

Dear Provider,

Effective February 16, 2026, AmeriHealth Caritas DC has contracted with Edifecs to enable a pre-adjudication claims completeness examination solution called "CI."

CI validates gaps within the existing claims submission process utilized today without any new software installed or additional portal logins. As part of AmeriHealth Caritas DC's Care Optimization programs, AmeriHealth Caritas DC is placing more focus on the upfront claims submission process to drive more complete and accurate clinical documentation and coding of chronic conditions. This is within the provider's existing billing workflow and channel of submission.

This upfront focus will help to deliver:

- Complete view of an enrollee's historical chronic health conditions
- Less provider office disruption through traditional chase list inquiries
- More timely claims processing
- Improved quality of care for our enrollees

More detailed information about this new solution can be found in the attached FAQs. AmeriHealth Caritas DC will be conducting trainings on this new process. Information regarding available training is forthcoming.

Questions

If you have questions about this communication, please contact the Provider Services department at 202-408-2237 or your Provider Account Executive. Thank you for your continued support and commitment to the care of our enrollees.

Sincerely,
AmeriHealth Caritas DC