



AmeriHealth Caritas™

District of Columbia

To: AmeriHealth Caritas DC Providers

Date: July 2, 2026

Subject: Managed Care Plan Transition for Wellpoint DC Enrollees Effective August 1, 2026

Dear Provider,

AmeriHealth Caritas District of Columbia (DC) is sharing important information regarding the upcoming transition of enrollees currently enrolled with Wellpoint DC, formerly Amerigroup DC. Effective August 1, 2026, enrollees in the District of Columbia Medicaid Managed Care Program who are currently enrolled with Wellpoint DC will be automatically assigned to AmeriHealth Caritas DC. This transition is being coordinated in partnership with the District of Columbia Department of Health Care Finance (DHCF) to support continuity of care and minimize disruption for enrollees and providers.

Key Transition Dates

- August 1, 2026: Wellpoint DC enrollees will be automatically assigned to AmeriHealth Caritas DC.
- August 1, 2026, through October 31, 2026: Transition period to support continuity of care.
- January 31, 2027: Deadline for affected enrollees to select MedStar Family Choice DC.

No Change to Medicaid Benefits

This managed care plan transition does not change the Medicaid benefits available to affected enrollees. Enrollees will continue to have access to covered Medicaid services in accordance with District of Columbia Medicaid program requirements and applicable health plan policies.

Provider Action Required: Verify Eligibility Before Rendering Services

Providers should verify eligibility for all enrollees prior to rendering services to confirm active Medicaid eligibility and identify the enrollee's current managed care organization. Eligibility verification is especially important during the transition period to ensure claims, prior authorizations, referrals, and care coordination activities are directed appropriately.

Continuity of Care During the Transition Period

To help maintain continuity of care, current information about affected enrollees prepared by Wellpoint DC medical management staff and the Department of Health Care Finance will be provided to AmeriHealth Caritas DC. Providers should not cancel existing appointments with current patients solely because of this transition. AmeriHealth Caritas DC will honor ongoing treatment that was authorized

prior to enrollment into the health plan for up to 60 days or through the end of the transition period, as applicable.

Prior Authorizations and Referrals

All active referrals and prior authorizations issued before August 1, 2026, should be considered valid and effective through October 31, 2026, regardless of whether the rendering provider is contracted with AmeriHealth Caritas DC or MedStar Family Choice DC. As appropriate, AmeriHealth Caritas DC will coordinate the issuance of new referrals and prior authorizations to support continued access to medically necessary services.

Specialty providers are expected and authorized to initiate referrals for additional tests and procedures when those services are related to the initial referral. Specialty providers should not refer the enrollee back to the primary care provider solely to obtain a referral for those additional services.

Pharmacy Transition

All active prescriptions will be honored during the transition period. AmeriHealth Caritas DC will allow enrollees to continue receiving prescriptions through their current provider through October 31, 2026, or until prescriptions can be transferred to a provider in the AmeriHealth Caritas DC network.

Claims Responsibility

Wellpoint DC remains responsible for reimbursement of covered services rendered to Wellpoint DC enrollees through July 31, 2026, at 11:59 p.m., including medical or surgical inpatient admissions that extend beyond the termination date. For assistance after the termination date, providers may contact Wellpoint DC at mpswebinquiries@wellpoint.com or 800-454-3730.

Questions and Provider Support

AmeriHealth Caritas DC appreciates your partnership and support during this transition. Providers should continue to use established provider inquiry and support channels for transition-related questions, eligibility concerns, authorizations, claims, or continuity-of-care issues. Additional guidance will be shared as needed to support a smooth transition for enrollees and the provider network.

Thank you for your continued partnership and commitment to serving District of Columbia Medicaid enrollees.

Sincerely,
AmeriHealth Caritas DC