

AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Providers

Date: July 29, 2026

Subject: Telehealth Services

Dear Provider:

Enrollees of AmeriHealth Caritas District of Columbia (DC) have the option to use telehealth services when transportation, mobility, family obligations, or other barriers make in-person visits difficult. Offering video or phone appointments, when clinically appropriate, can help reduce gaps in care, increase scheduling flexibility, and support continuity across primary, specialty, and behavioral health services. Telehealth is also valuable for enrollees managing chronic conditions or other health vulnerabilities.

To help us identify providers that offer telehealth services, we ask providers who currently offer telehealth appointments to send an email to the Provider Network Management team at DCprovidernetwork@amerihealthcaritasdc.com and include the following information:

- Name of provider office or clinic
- Link to your telehealth web page or information on how enrollees can schedule telehealth appointments
- Phone number for scheduling telehealth appointments

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at 202-408-2237. Thank you for your continued support and commitment to the care of our enrollees.

Sincerely,

AmeriHealth Caritas DC