

AmeriHealth Caritas
District of Columbia

To: AmeriHealth Caritas DC Dental Providers

Date: August 24, 2026

Subject: Claims Submission Instructions for Transitioning Wellpoint DC Enrollees

Dear Dental Provider:

Effective August 1, 2026, Wellpoint DC exited the District of Columbia Medicaid Managed Care Program. The DC Department of Health Care Finance (DHCF) notified DC providers of this change in Transmittal #26-19, dated July 2, 2026. Enrollees in the DC Medicaid Managed Care Program who were enrolled with Wellpoint DC (formerly Amerigroup DC) were automatically assigned to AmeriHealth Caritas District of Columbia (DC).

Dental providers currently treating transitioning Wellpoint DC enrollees may continue treating these enrollees and providing continuity of care throughout the transition period defined by DHCF, from August 1 through October 31, 2026. All prior authorizations issued by Wellpoint DC for transitioning enrollees will be honored through October 31, 2026.

If you received prior authorization from Wellpoint DC to provide services, treatments, procedures, or other care for an enrollee transitioning to AmeriHealth Caritas DC, please follow the instructions and guidelines below:

1. For services that require prior authorization for which authorization has already been obtained through Wellpoint DC, please attach the entire authorization notice to the claim submitted for the service.
2. Wellpoint DC-approved authorizations will be converted to Skygen authorizations and assigned new authorization numbers for tracking purposes.
3. If a Wellpoint DC authorization includes multiple procedures and a claim is submitted for one or more, but not all, approved services, the new authorization number may be used for future services approved under the original authorization.
4. Wellpoint DC authorizations will be honored through October 31, 2026. After that date, authorization requests should be submitted to Skygen as new requests.

Claims for services that do not require prior authorization should be submitted to Skygen in the usual manner, as outlined in the Dental Provider Supplement, using the following information:

Paper claims:

AmeriHealth Caritas DC – Claims
P.O. Box 651
Milwaukee, WI 53201

Electronic claims:

Clearinghouse
Payer ID: SCION

Claims may also be submitted through the **Skygen Dental Hub** at: <https://app.dentalhub.com/app/login>.

Dental offices will need to register to use the Dental Hub. Additional information about the Dental Hub is attached.

For additional questions about this process, please contact AmeriHealth Caritas DC Dental Account Executive Dora Arevalo at darevalo@amerihealthcaritasdc.com or Dental Director Nathan Fletcher, DDS, at nlfletcher@amerihealthcaritasdc.com.

Sincerely,
AmeriHealth Caritas DC