



AmeriHealth Caritas™

District of Columbia

To: AmeriHealth Caritas DC Providers

Date: September 28, 2026

Subject: Join DC CRISP to Strengthen Care Coordination and Improve Patient Outcomes

Dear Provider,

At AmeriHealth Caritas District of Columbia (DC), we know that delivering great care depends on teamwork, timely information, and strong connections across the health system. That's why we're excited to encourage all providers in the District to **join DC CRISP**, the District's designated Health Information Exchange (HIE).

Why CRISP Matters

DC CRISP makes it easier for providers to share and receive real-time patient information securely. By joining, you'll have access to:

- **Better care coordination:** See important updates from hospitals, specialists, and other providers so you can stay informed about your patients' health journey.
- **More complete information at your fingertips:** Access lab results, hospital discharge summaries, and encounter alerts without having to track them down manually.
- **Improved clinical decisions:** With a fuller picture, you can make faster, more accurate care decisions.
- **Less duplication and more efficiency:** Avoid unnecessary tests and reduce administrative back-and-forth.

Benefits for Your Patients

When providers share data through CRISP, patients experience:

- Smoother transitions between care settings.
- Less frustration from repeating their history at each visit.
- Faster follow-up and improved treatment plans.
- Better overall health outcomes.

Getting Started Is Simple

If your practice isn't connected to DC CRISP yet, here's how to join:

1. **Reach out to the CRISP DC Outreach Team**

✉ Email: dcoutreach@crisphealth.org

☎ Call: **833-580-4646**

1. **Complete a short Participation Agreement**

Their team will walk you through the steps and answer any questions.

2. **Coordinate the technical setup**

CRISP will work with your EHR vendor to make the data connection as smooth as possible.

3. **Start sharing and receiving data**

Once you're connected, you'll immediately begin benefiting from real-time health information.

By joining CRISP, you're not just improving your own workflow, you're helping build a more connected, efficient, and patient-centered health system for all DC residents.

If you have questions or would like additional support, please contact your Provider Account Executive, Quality Management Manager at [\(202\) 408-2013](tel:2024082013), walcantara@amerihealthcaritasdc.com, or contact the CRISP team directly.

Thank you for all you do to care for our community every day. Let's make care coordination easier — together.

Warm regards,



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