

Committed to Quality Care

Healthcare Effectiveness Data and Information Set (HEDIS®) results

HEDIS quality measures	HEDIS 2015	HEDIS 2016	HEDIS 2017	HEDIS 2017 Medicaid Quality Compass 75 th percentile
Prevention and Screening				
Adult body mass index (BMI) assessment	N/A	86.11%	85.42%	89.35%
Breast cancer screening (mammogram)	N/A	65.54%	65.21%	65.30%
Cervical cancer screening (Pap test)	74.39%	68.05%	67.83%	63.88%
Childhood immunization status — combo 2	75.69%	80.09%	77.55%	78.59%
Annual chlamydia screening in women	75.73%	78.27%	80.59%	61.63%
Adolescent immunizations — combo 1	82.11%	73.38%	78.70%	82.09%
Lead screening in children by second birthday	86.63%	82.57%	87.73%	79.50%
Human papillomavirus (HPV) vaccine, three series by 13th birthday	38.89%	48.61%	46.30%	27.09%
Prenatal/Postpartum				
Timeliness of prenatal care	64.34%	68.84%	79.95%	87.56%
Frequency of ongoing prenatal care ≥ 81% of expected visits	30.30%	32.79%	42.22%	69.54%
Postpartum care from 21 to 56 days after delivery	46.39%	49.30%	56.37%	67.53%
Well Visits				
First 15 months — six or more visits	53.47%	61.48%	58.80%	67.76%
Children ages 3 – 6	83.14%	77.38%	80.09%	77.57%
Adolescents ages 12 – 21	61.95%	64.81%	65.97%	57.66%
Adults age 21+	74.44%	73.55%	73.05%	85.50%
Respiratory Conditions (Breathing and Lungs)				
Appropriate testing for children with pharyngitis	79.44%	83.91%	87.02%	81.01%
Appropriate treatment for children with upper respiratory infection (URI)	97.12%	97.26%	97.38%	93.38%
Pharmacotherapy Management of Chronic Obstructive Pulmonary Disease (COPD) Exacerbation				
Corticosteroid	67.94%	66.43%	71.52%	75.48%
Bronchodilator	87.02%	87.41%	86.06%	86.75%
Avoidance of antibiotic for acute bronchitis	31.30%	31.55%	37.55%	32.51%
Use of spirometry testing to diagnose COPD	N/A	37.93%	29.20%	35.43%
Appropriate medication management for asthma	N/A	31.21%	35.71%	37.50%
Asthma medication ratio (controller meds/all asthma meds)	N/A	52.72%	59.09%	65.36%

HEDIS results (continued)

HEDIS quality measures	HEDIS 2015	HEDIS 2016	HEDIS 2017	HEDIS 2017 Medicaid Quality Compass 75 th percentile
High Blood Pressure and Heart Disease				
Controlling high blood pressure	47.89%	47.33%	45.37%	63.99%
Persistence of beta-blocker after a heart attack	70.59%	67.57%	70.21%	88.30%
Comprehensive Diabetes Care				
HbA1C testing	83.85%	87.85%	86.24%	89.42%
Poor HbA1C control — > 9 (lower is better)	43.92%	36.81%	39.97%	36.87%
Screening for nephropathy	80.21%	88.19%	91.21%	91.97%
Diabetes retinal eye exam	49.13%	52.43%	52.07%	61.50%
Behavioral Health				
Effective Antidepressant Medication Management				
Acute phase — remained on medication at least 84 days	45.94%	44.38%	47.19%	59.52%
Continuation phase — remained on medication at least 180 days	33.69%	31.34%	36.55%	43.39%
New Attention-Deficit/Hyperactivity Disorder (ADHD) Medication Follow-Up Visits				
Initiation phase — follow-up visit within 30 days of start	33.52%	46.23%	45.07%	49.55%
Continuation phase — at least two additional visits within nine months	N/A	66.67%	60.42%	62.50%
Follow-Up Visits After Hospitalization for Mental Illness				
Follow-up within 30 days	29.46%	54.67%	62.43%	72.56%
Follow-up within seven days	16.53%	42.27%	49.91%	55.34%

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If you need this information in English, contact Member Services by calling 202-408-4720 or 1-800-408-7511, 24 hours a day.

Si necesita esta información en español, comuníquese con Servicios al Miembro llamando al 202-408-4720 o 1-800-408-7511, las 24 horas del día.

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إذا احتجت إلى هذه المعلومات باللغة العربية، يرجى الاتصال بفريق خدمة الأعضاء على الرقم 202-408-4720 أو الرقم 1-800-408-7511، وذلك على مدار الساعة.

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AmeriHealth Caritas
District of Columbia
www.amerihealthcaritasdc.com

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Child Consumer Assessment of Healthcare Providers and Systems (CAHPS®) results

CAHPS Medicaid child category	CAHPS 2015	CAHPS 2016	CAHPS 2017	Child CAHPS 2017 Quality Compass 75 th percentile
Composite Measures				
Getting care quickly	83.80%	85.21%	87.60%	94.10%
How well providers communicate	92.58%	92.83%	94.19%	94.94%
Getting needed care	80.71%	80.38%	79.73%	88.72%
Customer service	87.81%	84.80%	87.46%	90.97%
Overall Rating Measures				
Health care	83.91%	85.25%	85.71%	86.18%
Primary care provider (PCP)	89.23%	91.32%	87.84%	89.50%
Specialist	87.27%	86.75%	81.08%	86.96%
Health plan	85.54%	85.54%	84.15%	84.99%

Adult CAHPS results

CAHPS Medicaid adult category	CAHPS 2015	CAHPS 2016	CAHPS 2017	Adult CAHPS 2017 Quality Compass 75 th percentile
Composite Measures				
Getting care quickly	83.48%	77.32%	76.72%	83.36%
How well providers communicate	94.03%	91.67%	93.52%	92.37%
Getting needed care	80.73%	74.77%	81.08%	83.36%
Customer service	87.90%	91.19%	86.85%	89.80%
Overall Rating Measures				
Health care	76.54%	79.69%	79.12%	76.47%
PCP	86.97%	83.38%	87.61%	82.48%
Specialist	87.27%	81.25%	85.00%	82.78%
Health plan	78.62%	78.45%	82.62%	78.78%

Adult CAHPS results (continued)

CAHPS Medicaid adult category	CAHPS 2015	CAHPS 2016	CAHPS 2017	Adult CAHPS 2017 Quality Compass 75 th percentile
HEDIS Measures				
Flu vaccinations	41.29%	39.49%	40.38%	43.54%
Provider advised smokers or tobacco users to quit	77.85%	75.79%	85.04%	79.36%
Provider talked about medicines to help quit smoking	44.01%	46.75%	58.84%	53.85%
Provider talked about ways to quit smoking	44.59%	42.46%	60.43%	47.83%

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