

Important Pharmacy Information

Welcome to AmeriHealth Caritas District of Columbia (DC)

Q: Will AmeriHealth Caritas DC pay for my medicine (drugs)?

A: We will pay for prescription drugs included on the AmeriHealth Caritas DC formulary when filled at a network pharmacy. We will also pay for certain over-the-counter medicines when you have a prescription from a health care provider.

Q: Does AmeriHealth Caritas DC use a formulary (a list of medicines we will pay for)?

A: Yes. You can find a list of medicines we will pay for on our website at www.amerihealthcaritasdc.com, or by calling Pharmacy Enrollee Services at 1-888-452-3647 (TTY 1-888-989-0073).

Q: What if my medicine isn't on the formulary?

A: You will need to get prior authorization.

Q: What is prior authorization?

A: Prior authorization is how your primary care provider (PCP) gets permission from us to prescribe a drug that is not on our approved list. Prior authorization helps ensure the right use of certain drugs.

Q: How do I get prior authorization?

A: Your PCP may ask us for prior authorization by going to our website at www.amerihealthcaritasdc.com. Your PCP may also fax us at 1-855-811-9332 or call us at 1-888-602-3741.

Q: Where can I find a network pharmacy?

A: A list of network pharmacies can be found on our website at www.amerihealthcaritasdc.com. To see if your pharmacy takes AmeriHealth Caritas DC, call Pharmacy Enrollee Services at 1-888-452-3647 (TTY 1-888-989-0073).

Q: What if I have other questions about my medicine?

A: Call Pharmacy Enrollee Services at 1-888-452-3647 (TTY 1-888-989-0073).

AmeriHealth Caritas District of Columbia complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

English

If you do not speak and/or read English, please call **1-800-408-7511 (TTY 1-800-570-1190)**, available 24 hours a day, seven days a week. A representative will assist you.

Español

Si no habla y/o lee inglés, llame al **1-800-408-7511 (TTY 1-800-570-1190)**, línea disponible las 24 horas del día, los siete días de la semana. Un representante le ayudará.

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Tiếng Việt

Nếu quý vị không nói và/hoặc đọc Tiếng Anh, vui lòng gọi **1-800-408-7511 (TTY 1-800-570-1190)**, 24 giờ một ngày, bảy ngày một tuần. Sẽ có người đại diện hỗ trợ quý vị.

繁體中文

如果您不會講或讀英文，請致電 **1-800-408-7511 (TTY 1-800-570-1190)**，此電話每天 24 小時，每週 7 天開通。您將得到一位服務代表的協助。

한국어

영어를 말하거나 읽지 못하는 경우, 365일 24시간 이용 가능한 **1-800-408-7511 (TTY 1-800-570-1190)**번으로 전화하십시오. 직원이 도와드릴 것입니다.

Français:

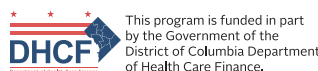
Si vous ne parlez, ni ne lisez anglais, veuillez appeler au numéro **1-800-408-7511 (TTY 1-800-570-1190)**, disponible 24 heures sur 24, 7 jours sur 7. Un représentant pourra vous aider.



www.amerihealthcaritasdc.com

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