



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas District of Columbia Providers

Date: October 12, 2018

Subject: **Effective November 12 2018, claims submitted for laboratory services without the appropriate Clinical Laboratory Improvement Amendments (CLIA) Identification number will be denied.**

On December 22, 2017, AmeriHealth District of Columbia (DC) sent out a notice reminding providers to consistently use their CLIA ID number when submitting claims for laboratory testing. As of November 12, 2018, claims submitted without the appropriate CLIA ID will be denied.

The Centers for Medicare and Medicaid Services (CMS) CLIA regulations apply to laboratory testing in all settings including commercial, hospital and physician office laboratories.

You may verify your CLIA certification level and effective dates at https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/CLIA_Laboratory_Demographic_Information.html.

To ensure your claims are processed quickly and accurately, please follow the guidelines indicated below:

- For paper claims submitted on the CMS 1500, enter the 10 digit CLIA ID in field 23, which is labeled "Prior Authorization Number" on the CMS 1500.
- For 837 professional electronic claim submissions, enter your 10 digit CLIA ID number in Loop ID 2300 segment/data element REF02 where REF01 = X4.
- The CLIA number entered must be specific to the location where the provider is performing on-site lab testing.
- Claim payments can only be made for dates of service falling within the particular certification dates governing those services.
- Providers are reminded to add the QW modifier to the procedure code for CLIA waived tests **when required**. See https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/Categorization_of_Tests.html for tests requiring the QW modifier.

Denial reasons you may see on your remittance advice related to CLIA are associated to the following denial codes:



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Industry Denial Code (CARC/RARC)	CLIA edit associated to Denial code
ZMD	Missing CLIA number on claim
ZME	Claim has multiple CLIA Numbers
ZMF	No CLIA Number on our File
ZMG	CPT Not Covered by CLIA Certificate Type
ZMH	CLIA Number does not cover DOS (date of service)

AmeriHealth Caritas DC is also asking providers to submit only one CLIA number per claim filed.

Note: Supplying the proper CLIA number does not guarantee payment.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas DC Provider Services department at 202-408-2237 or 1-888-656-2383 or your Provider Network Management Account Executive.