



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas District of Columbia Providers

Date: January 20, 2022

Subject: **Avēsis polycarbonate lens update**

Effective **October 1, 2021**, prior authorization is no longer required for polycarbonate lenses for enrollees of any age. Enrollees ages 21 and older will need to have a minimum refractive error that meets or exceeds +/- 4.00 equal or greater diopter, have amblyopia, or be monocular.

Claims are accepted in any of the following formats when billing Avēsis:

- **Avesis secure web portal** at
<https://www.avesis.com/Government3/Provider/Index.aspx>
- Through your practice management software using a clearinghouse
 - **Change Healthcare (formerly Emdeon) – Payer ID 87098**
www.changehealthcare.com
Phone: 615-932-3000
 - **Trizetto – Payer ID 87098**
<http://www.trizetto.com>
Phone: 800-569-1222
- **CMS-1500 claim form** mailed to:

Avēsis Third Party Administrators, Inc.
P.O. Box 38300 Phoenix, AZ
85069-8300

Vision prior authorizations are accepted in the following formats:

- **Via Avēsis secure web portal:**
<https://www.avesis.com/Government3/Provider/Index.aspx>
- **Via fax to Utilization Management at 855-591-3566**
- **Via first class mail using the Avēsis Prior Authorization Form**
Avēsis Third Party Administrators, Inc.
Attention: Vision UM
P.O. Box 38300
Phoenix, AZ 85069-8300



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Prior authorizations submitted via the portal are available within the claim submission area. Step 4 on the claim entry screen allows providers to “Select a Claim Type,” which should reflect prior authorization.

Click on “Documents” to view, download and print the most current plan sheet(s), fee schedule(s), portal guide, provider education materials and notifications.

Thank you for your continued network participation in providing eye care to enrolled District of Columbia enrollees. If you have any questions, need education, or require updates to your demographic information or network status, please call Avēsis Provider Services at 1-800-522-0258.