



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Providers

Date: February 23, 2023

Subject: Updated Training Material for NaviNet Medical Authorizations is Now Available Online

Summary: A new version of the NaviNet Medical Authorizations Participant Guide is now available.

What's new?

AmeriHealth Caritas District of Columbia (DC) has updated the NaviNet Medical Authorizations Participant Guide to include the following update:

- Newly activated feature to bypass the InterQual Review* process when completing prior authorization submissions (see page 23)

Providers can access the new version of the Participant Guide by visiting the NaviNet Plan Central page or by visiting our website at <https://www.amerhealthcaritasdc.com/index.aspx> and navigating to the NaviNet Provider Portal at <https://www.amerhealthcaritasdc.com/provider/resources/navinet.aspx>.

Questions

If you have questions about this communication, please contact your Provider Account Executive or Provider Services at 1-202-408-2237.

****If the InterQual medical review is skipped, the medical review is completed by the health plan. If additional information is needed to complete the medical review, a Request for More Information (RFMI) will be sent to the provider through the NaviNet Provider Portal. If the provider completes InterQual medical review and the InterQual criteria is met, there is the possibility of an automatic approval.***

Sincerely,

AmeriHealth Caritas DC