



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Providers

Date: May 10, 2022

Subject: Upcoming Jiva Training Webinars

AmeriHealth Caritas District of Columbia (DC) offers no-cost, 2-hour webinar training sessions to help familiarize your practice with Jiva. Sessions are offered during both morning and afternoon times for your convenience and are specific to inpatient and outpatient requests. Please register at least one day prior to the session you wish to attend.

| DATE | OUTPATIENT | INPATIENT |
|-----------------|-------------------|-------------------|
| July 18, 2022 | 2 pm to 4 pm EST | 9 am to 11 am EST |
| August 29, 2022 | 9 am to 11 am EST | 2 pm to 4 pm EST |

Follow this link to register: <https://www.surveymonkey.com/r/PPMONTHLY>.

Once registered, look for a confirmation email with details on how to join the webinar. Please plan to join 10 minutes before the scheduled start time.

Your Account Executive will be able to provide your practice with ongoing assistance and a training manual. If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at 202-408-2237.