



**AmeriHealth Caritas**<sup>™</sup>  
District of Columbia

**To:** AmeriHealth Caritas DC Providers

**Date:** June 23, 2021

**Subject:** **Verification Process for Provider Demographic Information**

**Summary:** AmeriHealth Caritas District of Columbia (DC) has engaged the services of Aerobodies Inc. (dba: AFC Management Services) to help maintain the accuracy of its provider directories. Aerobodies will be calling the offices of participating providers to confirm or update the demographic information AmeriHealth Caritas DC has on file.

**Background**

Maintaining accurate and up-to-date provider demographic information is very important to AmeriHealth Caritas DC. The information we maintain on your practice is used to create our print and online provider directories. AmeriHealth Caritas DC enrollees rely on the accuracy of these directories when choosing a provider.

**Process**

AmeriHealth Caritas DC has engaged the services of Aerobodies Inc. (dba: AFC Management Services) to help maintain the accuracy of its provider directories. Aerobodies will be calling the offices of participating providers to share with you the demographic information AmeriHealth Caritas DC has on file. If updates are necessary, Aerobodies will confirm those changes, obtain sign-off from the practice, and forward that information to AmeriHealth Caritas DC. AmeriHealth Caritas DC will make the necessary changes in our database.

**Questions**

Please contact Paulette Reed (AmeriHealth Provider Account Executive) with any questions and/or comments. Paulette can be reached at [preed@amerihealthcaritasdc.com](mailto:preed@amerihealthcaritasdc.com) or 202-713-7291.

Thank you in advance for working with Aerobodies to help ensure our provider directories are as accurate as possible for AmeriHealth Caritas DC enrollees.