



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Providers
Date: August 2, 2022
Subject: **Eligibility Renewal for Alliance and ICP Enrollees**

Summary: All patients enrolled in the DC Healthcare Alliance Program (Alliance) and the Immigrant Children's Program (ICP) will need to renew their eligibility in order to maintain benefits.

The Public Health Emergency in Washington, DC ended on July 25, 2022. **As a result, all Alliance and ICP enrollees will need to renew their coverage at some point in the next six months.** For some enrollees, coverage will expire as soon as August 31, 2022.

Enrollees in these programs will begin receiving notices in the mail beginning 90 days prior to losing eligibility. **There are three ways enrollees can renew their eligibility:**

- Visit <https://districtdirect.dc.gov> and register.
- Call the Department of Human Services Economic Security Administration (ESA) Service Center at (202) 727-5355 or Language & Translation Line 1-855-532-5465.
- Drop off renewal documents at an ESA Service Center. To find a location, visit <https://dhs.dc.gov/service/find-service-center-near-you>.

Please encourage your Alliance and ICP patients to act on their renewal notices as soon as possible, so they do not experience gaps in coverage.

For questions, enrollees may call Medicaid Enrollee Services at 1-800-408-7511 (TTY 1-800-570-1190) or Alliance Enrollee Services at 1-866-842-2810 (TTY 1-800-570-1190).