



**AmeriHealth Caritas**<sup>™</sup>  
District of Columbia

**To: AmeriHealth Caritas District of Columbia Providers**

**Date: October 2, 2023**

**Subject: Provider Manual Updates**

Dear Provider:

AmeriHealth Caritas District of Columbia (DC) has updated the Provider Manual available at [www.amerihealthcaritasdc.com](http://www.amerihealthcaritasdc.com). The following language has been added to page 65 of the Provider Manual:

*RADIOLOGY SERVICES*

*The following services, when performed as an outpatient service, require prior authorization by AmeriHealth Caritas DC's radiology benefits vendor, National Imaging Associates, Inc. (NIA)*

- *Positron Emission Tomography*
- *Magnetic Resonance Imaging (MRI)/Magnetic Resonance Angiography (MRA)*
- *Nuclear Cardiology/MPI*
- *Computed Axial Tomography/Computed Tomography Angiography (CT/CTA)*

*To request prior authorization, contact AmeriHealth Caritas DC's radiology benefits vendor NIA via their provider web portal at [www.radmd.com](http://www.radmd.com) or by calling the NIA phone number for AmeriHealth Caritas DC at 1- 877-517-9177, Monday through Friday 8 a.m. – 8 p.m. (EST).*

*The ordering physician is responsible for obtaining a Prior Authorization number for the requested radiology service.*

*Patient symptoms, past clinical history and prior treatment information will be requested by NIA and the ordering physician should have this information available at the time of the call.*

The following language has been added to pages 67 and 68 of the Provider Manual:

*Services Requiring Prior Authorization*

- *Home-based services (reviewed by eviCore healthcare)*
- *Home Health Aide from start of service (reviewed by eviCore healthcare)*
- *Speech therapy, occupational therapy, and physical therapy (reviewed by eviCore healthcare)*

*EVICORE HEALTHCARE*

*AmeriHealth Caritas District of Columbia (DC) has contracted with eviCore healthcare, an independent specialty medical benefits management company, to provide utilization management for certain services. Prior authorization requests for these services will be reviewed by eviCore for medical necessity and must be approved before services are rendered.*

*For more information on services reviewed by eviCore healthcare, visit <https://www.amerihhealthcaritasdc.com/provider/resources/eviCore-prior-auth.aspx>.*

**SERVICES MANAGED BY EVICORE HEALTHCARE**

*The following are a list of services that require prior authorization from eviCore healthcare:*

- *DME*
- *Joint and spine surgery*
- *Pain management*
- *Diagnostic sleep testing*
- *Medical oncology*
- *Physical therapy*
- *Genetic testing*
- *Occupational therapy*
- *Radiation oncology*

*Submit a request through eviCore healthcare at [www.eviCore.com/pages/providerlogin.aspx](http://www.eviCore.com/pages/providerlogin.aspx) or by calling 1-877-506-5193.*

Thank you for your continued support and commitment to the care of our enrollees. If you have questions about this communication, please contact your Provider Account Executive or call Provider Services at 202-408-2237.

Sincerely,  
AmeriHealth Caritas DC