



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Providers
Date: March 15, 2024
Subject: Implementation of Optum Outpatient Edits

Dear Provider:

AmeriHealth Caritas District of Columbia (DC) is contracted with OptumInsight, Inc. (“Optum”) for payment integrity services, which include the periodic review of claims and related documentation to validate coding practices, payment accuracy, regulatory compliance, and adherence to our payment policies, utilization standards, and provider contract requirements.

In this role, Optum acts as AmeriHealth Caritas DC’s business associate, as defined by the implementing regulations of the Health Insurance Portability and Accountability Act of 1996, whereby the business associate is held to the same standards related to the use and disclosure of protected health information as the plan. Pursuant to Optum’s agreement with us, they are authorized to request, receive, document, and discuss protected health information of our enrollees in connection with conducting the activities described in this notice.

Starting May 15, 2024, AmeriHealth Caritas DC will implement a prospective non-medical record review process for outpatient claims. In this process, if an irregularity, coding error, or other defect is detected, the claim will be denied subject to the appropriate appeal.

If you have questions about this communication, please contact your Provider Account Executive or call Provider Services at 202-408-2237.

Sincerely,
AmeriHealth Caritas DC