To: **AmeriHealth Caritas District of Columbia Providers**

Date: **April 15, 2024**

Subject: **Reimbursement Policies**

Dear Provider:

AmeriHealth Caritas District of Columbia (DC) has published its reimbursement policies to the provider portal of the AmeriHealth Caritas DC website under *Provider resources*. The reimbursement policies can be viewed at:

https://www.amerihealthcaritasdc.com/provider/resources/reimbursement-policies.aspx

Please reference the accompanying image.

Publishing of reimbursement policies ensures providers are aware of guidelines governing claims submission and payment.

If you have questions about this communication, please contact your Provider Account Executive or Provider Services at 1-202-408-2237 or 1-888- 656-2383.

Sincerely,
AmeriHealth Caritas DC

AmeriHealth Caritas
District of Columbia

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Providers

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  - Prior authorizations
  - Cultural responsiveness
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Provider resources

AmeriHealth District of Columbia is your true partner in care. We know it is important for providers to get information quickly and easily. Our user-friendly tools and helpful clinical resources are designed to support you and your staff every day.

In this part of the site, you will find these resources:

Working with AmeriHealth Caritas District of Columbia

- Become a patient-centered medical home
- Behavioral health
- Dental
- Pharmacy
- Prior authorization
- Reimbursement policies

Self-service tools

- NaviNet
- Jiva

Clinical

- Clinical Resources
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- Clinical policies
- Children with special needs
- EPSDT/HealthCheck
- Flu protection
- Guidelines and policies
- Opioid overdose prevention
- Smoking cessation resources

Programs

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- Oral Care Connect Program

Quality care

- Let Us Know
- Quality improvement