



# Care When You Need It

**24 HOURS A DAY, 7 DAYS A WEEK**

**24/7 NURSE LINE**  
CALL 1-877-759-6279

**24/7 TELEMEDICINE ACCESS**  
CALL 1-855-879-4332 OR VISIT  
[www.amerihealthcaritasdc.com/telehealth](http://www.amerihealthcaritasdc.com/telehealth)

  
**AmeriHealth Caritas**  
District of Columbia

JULY 2023





# Get Medical Care WHEREVER YOU ARE

RelyMD is an AmeriHealth Caritas DC provider that offers our enrollees access to health care professionals 24/7 for care.

Please visit [www.relymd.com](http://www.relymd.com) for details.

Enrollees can access RelyMD three ways:

1. Use your RelyMD app on your mobile device.\*
2. Call RelyMD at 855-879-4332.
3. Visit [www.relymd.com](http://www.relymd.com).

*\*Message and data rates may apply based on any agreements enrollees have with their network service provider.*

A provider will review the medical history you provide and contact you within minutes. The current average callback wait time is around 60 minutes or less.

## Common Conditions Treated by RelyMD

- Allergies
- Bronchitis
- Constipation
- Cold/Flu
- Diarrhea
- Ear infection
- Fever
- Joint aches and pains
- Sore throat
- Skin inflammations



**24/7  
SERVICE**

# 24/7 Nurse Call Line

Talk to a medical professional when you can't get in touch with  
your primary care provider (PCP) at 1-877-759-6279  
(TTY 202-216-9885 or 1-800-570-1190).



The health centers in this brochure can provide care you need within 24 hours when it is **NOT AN EMERGENCY.**

Some medical needs include:



A SPRAIN OR STRAIN



A MILD FEVER



A CUT OR SCRAPE



A MILD HEADACHE



A SORE THROAT



DIARRHEA



A COUGH OR COLD



DIAPER RASH



THROWING UP



PRESCRIPTION MEDICATION REFILLS



LICE, SCABIES, OR RINGWORM



A MILD ALLERGIC REACTION



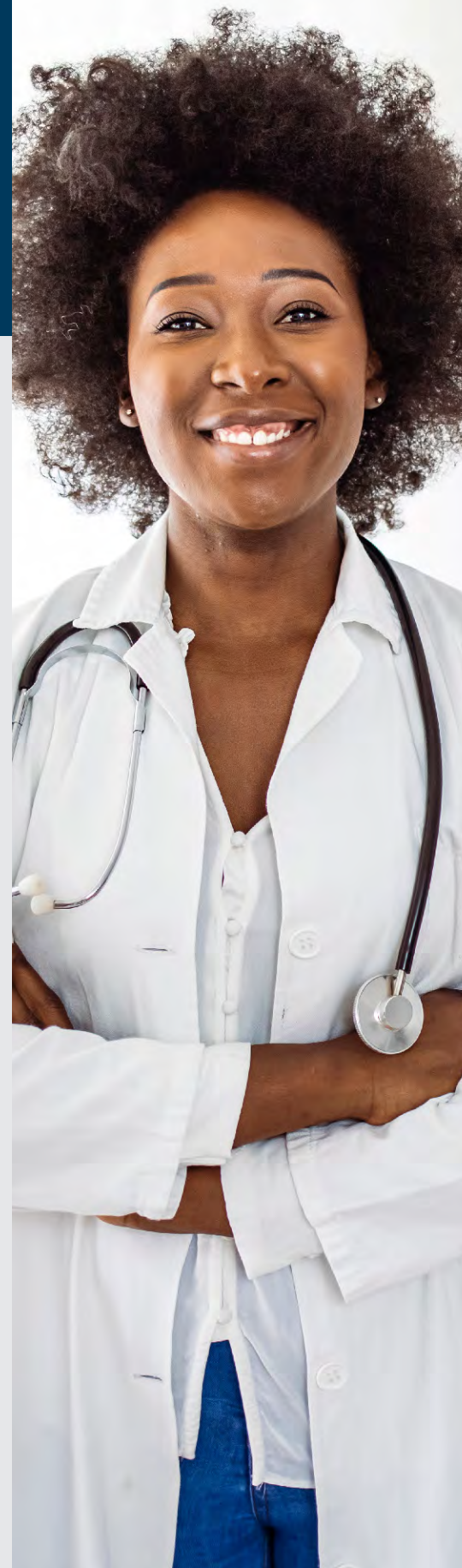
AN EARACHE



AN INSECT OR ANIMAL BITE



A MINOR BURN



These health centers offer same-day care **without an appointment.**

Call the Rapid Response Outreach Team at 1-877-759-6224 for help finding the health center closest to you or arranging a ride.

**WARD 1**

**MedStar Promptcare  
Adams Morgan**

1805 Columbia Road NW  
Washington, DC 20009  
**Phone: 202-797-4960**

Save time in the waiting room with online check-in.

**HOURS:**  
Everyday  
8 a.m. – 8 p.m.

<https://www.medstarhealth.org/mhs/urgent-care/adams-morgan/>

**WARD 2**

**GW Medical Faculty  
Associates Immediate  
and Primary Care  
McPherson Square**

1101 15th Street NW  
Washington, DC 20005  
**Phone: 202-798-0100**

**HOURS:**  
Monday – Friday  
7 a.m. – 7 p.m.  
Saturday  
8 a.m. – 4 p.m.  
Sunday  
Closed

<https://gwdocs.com/locations/immediate-primary-care-mcpherson-square>

### WARD 3

#### GW Medical Faculty Associates Immediate and Primary Care Cleveland Park

2902 Porter Street NW  
Washington, DC 20008  
**Phone: 202-525-5287**

**HOURS:**

Monday – Friday

8 a.m. – 8 p.m.

Saturday – Sunday

8 a.m. – 6 p.m.

<https://gwdocs.com/locations/immediate-primary-care-cleveland-park>

### WARD 4

#### District Urgent Care Petworth

4903 Georgia Ave NW  
Washington, DC 20011  
**Phone: 202-723-0393**

**HOURS:**

Monday – Saturday

9:00 a.m. - 6:00 p.m.

Sunday

Closed

<https://www.districturgentcare.com/>

### WARD 5

#### GW Medical Faculty Associates Immediate and Primary Care Rhode Island Avenue

2350 Washington Place NE  
Suite 110N  
Washington, DC 20018  
**Phone: 202-544-7580**

**HOURS:**

Monday – Friday

8 a.m. – 8 p.m.

Saturday – Sunday

8 a.m. – 6 p.m.

<https://www.gwdocs.com/locations/immediate-primary-care-rhode-island-ave/>

### WARD 6

#### MedStar Promptcare Capitol Hill

228 7th Street SE  
Washington, DC 20003  
**Phone: 202-698-0795**

**HOURS:**

Everyday

8 a.m. – 8 p.m.

<https://www.medstarhealth.org/mhs/urgent-care/capitol-hill/>

### WARD 7

#### MBI Urgent Care

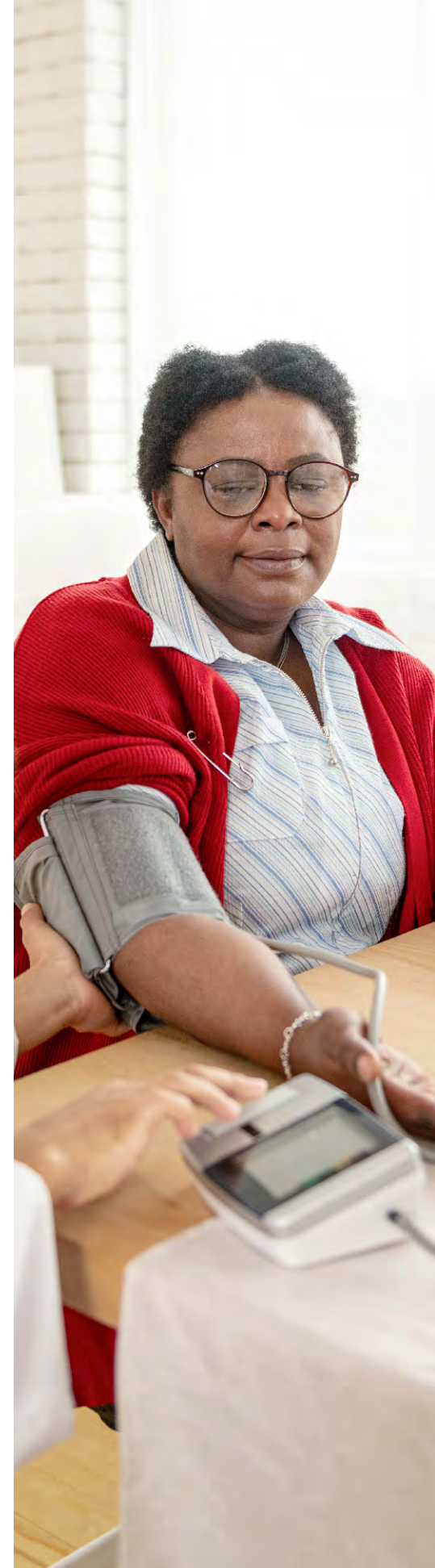
5140 Nannie Helen  
Burroughs Ave NE  
Washington, DC 20019  
**Phone: 202-984-7310**

**HOURS:**

Everyday

24 hours a day, 7 days a week

<https://mbiucdc.com/index.html>



These health centers see **existing patients** for urgent medical needs.

Please call to schedule an appointment.

### FOR CHILDREN'S PATIENTS

### WARD 5

#### Children's Health Center Adolescent Health Center

111 Michigan Avenue NW  
Washington, DC 20010  
**Phone: 202-476-5464**

**HOURS:**

Monday – Saturday

8 a.m. – 4 p.m.

Sunday

Closed

<https://childrensnational.org/primary-care/hospital-campus-adolescent>

#### Children's Health Center Hospital

111 Michigan Avenue NW  
Washington, DC 20010  
**Phone: 202-476-2123**

**HOURS:**

Monday – Saturday

8 a.m. – 4 p.m.

Sunday

Closed

<https://childrensnational.org/primary-care/hospital-campus>

### WARD 8

#### Children's Health Center THEARC

1901 Mississippi Avenue SE  
Washington, DC 20020  
**Phone: 202-436-3060**

**HOURS:**

Monday – Saturday

8 a.m. – 4 p.m.

Sunday

Closed

<https://childrensnational.org/primary-care/thearc>

#### Children's Health Center Anacostia

2101 Martin Luther King, Jr.  
Avenue SE  
Washington, DC 20020  
**Phone: 202-476-6900**

**HOURS:**

Monday – Saturday

8 a.m. – 4 p.m.

Sunday

Closed

<https://childrensnational.org/primary-care/anacostia>





**FOR COMMUNITY OF HOPE PATIENTS**

**WARD 5**

**Community of Hope Family Health and Birth Center**

801 17th Street NE  
Washington, DC 20002  
**Phone: 202-398-5520**

**HOURS:**

**Monday**  
8:30 a.m. – 5 p.m.  
**Tuesday**  
8:30 a.m. – 7:30 p.m.  
**Wednesday – Friday**  
8:30 a.m. – 5 p.m.  
**Saturday**  
9 a.m. – 3:30 p.m.  
**Sunday**  
Closed

<https://www.communityofhopedc.org/healthcare/family-health-and-birth-center>

**WARD 8**

**Community of Hope Conway Health and Resource Center**

4 Atlantic Street SW  
Washington, DC 20032  
**Phone: 202-540-9857**

**HOURS:**

**Monday – Wednesday**  
8:30 a.m. – 5 p.m.  
**Thursday**  
8:30 a.m. – 7 p.m.  
**Friday**  
8:30 a.m. – 5 p.m.  
**Saturday**  
9 a.m. – 3:30 p.m.  
**Sunday**  
Closed

<https://www.communityofhopedc.org/healthcare/conway-health-and-resource-center>

**FOR MARY'S CENTER PATIENTS**

**WARD 5**

**Mary's Center Ontario Road**

2333 Ontario Road NW  
Washington, DC 20009  
**Phone: 202-483-8196**

This location is offering appointments by telephone or video only. In-person visits are held at the Petworth (Georgia Avenue) location.

**HOURS:**

**Monday – Friday**  
9 a.m. – 5 p.m.  
**Saturday – Sunday**  
Closed

<https://www.maryscenter.org/contact-and-locations/adams-morgan-dc>

**WARD 4**

**Mary's Center Georgia Avenue**

3912 Georgia Avenue NW  
Washington, DC 20011  
**Phone: 202-483-8196**

**HOURS:**

**Monday – Friday**  
9 a.m. – 5 p.m.  
**Saturday – Sunday**  
Closed

<https://www.maryscenter.org/contact-and-locations/petworth-dc/>

**FOR UNITY HEALTH CARE PATIENTS**

**WARD 1**

**Unity Health Care Upper Cardozo**

3020 14th Street NW  
Washington, DC 20009  
**Phone: 202-469-4699**

Interpretation services available: Spanish and Amharic.

**WALK-IN HOURS:**

**Monday – Friday**  
8 a.m. – 9:00 p.m.  
**Saturday**  
8 a.m. – 2 p.m.  
**Sunday**  
Closed

<https://www.unityhealthcare.org/>

**WARD 5**

**Unity Health Care Brentwood**

1251-B Saratoga Avenue NE  
Washington, DC 20018  
**Phone: 202-469-4699**

**WALK-IN HOURS:**

**Monday – Friday**  
8 a.m. – 9 p.m.  
**Saturday**  
8 p.m. – 2 p.m.  
**Sunday**  
Closed

<https://www.unityhealthcare.org/>

**WARD 7**

**Unity Health Care Minnesota Avenue Health Center**

3924 Minnesota Avenue NE  
Washington, DC 20019  
**Phone: 202-469-4699**

Interpretation services available: Spanish

**WALK-IN HOURS:**

**Monday – Friday**  
8 a.m. – 9 p.m.  
**Saturday**  
8 a.m. – 2 p.m.  
**Sunday**  
Closed

<https://www.unityhealthcare.org/>

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AmeriHealth Caritas District of Columbia complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

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### English

If you do not speak and/or read English, please call **1-800-408-7511 (TTY 1-800-570-1190)**, available 24 hours a day, seven days a week. A representative will assist you.

### Español

Si no habla y/o lee inglés, llame al **1-800-408-7511 (TTY 1-800-570-1190)**, línea disponible las 24 horas del día, los siete días de la semana. Un representante le ayudará.

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### Tiếng Việt

Nếu quý vị không nói và/hoặc đọc Tiếng Anh, vui lòng gọi **1-800-408-7511 (TTY 1-800-570-1190)**, 24 giờ một ngày, bảy ngày một tuần. Sẽ có người đại diện hỗ trợ quý vị.

### 繁體中文

如果您不會講或讀英文，請致電 **1-800-408-7511 (TTY 1-800-570-1190)**，此電話每天 24 小時，每週 7 天開通。您將得到一位服務代表的協助。

### 한국어

영어를 말하거나 읽지 못하는 경우, 365일 24시간 이용 가능한 **1-800-408-7511 (TTY 1-800-570-1190)**번으로 전화하십시오. 직원이 도와드릴 것입니다.

### Français:

Si vous ne parlez, ni ne lisez anglais, veuillez appeler au numéro **1-800-408-7511 (TTY 1-800-570-1190)**, disponible 24 heures sur 24, 7 jours sur 7. Un représentant pourra vous aider.

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[www.amerhealthcaritasdc.com](http://www.amerhealthcaritasdc.com)



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GOVERNMENT OF THE DISTRICT OF COLUMBIA  
MURIEL BOWSER, MAYOR