



AmeriHealth Caritas™
District of Columbia

To: AmeriHealth Caritas District of Columbia Providers

Date: December 1, 2021

Subject: **Upcoming JIVA training sessions**

AmeriHealth Caritas District of Columbia is offering no-cost, monthly 2-hour webinar training sessions to help familiarize your practice with Jiva. **Below please find a list of the upcoming webinar offerings.**

Sessions are offered in both morning and afternoon formats for your convenience. Sessions are specific to inpatient and outpatient requests; please choose according to the needs of your practice.

Please review the dates and times offered below, then use the registration link to register for your selection. Please register at least one day prior to the session you wish to attend.

Follow this link to register: <https://www.surveymonkey.com/r/PPMONTHLY>

DATE	OUTPATIENT	INPATIENT
January 31, 2022	2 pm to 4 pm EST	9 am to 11 am EST
February 28 th , 2022	9 am to 11 am EST	2 pm to 4 pm EST
March 28, 2021	2 pm to 4 pm EST	9 am to 11 am EST

Once registered, mark your calendars and look for a confirmation email with details on how to join the webinar. Please plan to join us about 10 minutes before the scheduled start time.

Your Account Executive will be able provide your practice with ongoing assistance and a training manual. If you have any questions about this communication, please contact your dedicated Account Executive or Provider Services at 202-408-2237.