



AmeriHealth Caritas™

District of Columbia

To: AmeriHealth Caritas DC Providers

Date: March 11, 2022

Subject: Provider Manual Updates

A new version of the Provider Manual is available at www.amerhealthcaritasdc.com. The following language has been removed from page 81 of the Provider Manual.

Standard Appeal: *If the enrollee or authorized representative files an appeal by telephone, the appeal is committed to writing by AmeriHealth Caritas DC and provided to the enrollee and authorized representative for signature via the acknowledgement letter. If the enrollee or authorized representative's signature is not received, the appeal is not delayed.*

If you have any questions about this communication, please contact your Provider Account Executive or call the Provider Services department at 202-408-2237.