



**AmeriHealth Caritas**<sup>™</sup>  
District of Columbia

**To:** AmeriHealth Caritas DC Providers

**Date:** May 17, 2023

**Subject:** Provider Manual Updates

Dear Provider:

AmeriHealth Caritas District of Columbia (DC) has updated the Provider Manual available at [www.amerhealthcaritasdc.com](http://www.amerhealthcaritasdc.com). The following language has been removed from page 76 of the Provider Manual:

*AmeriHealth Caritas DC will not retroactively deny reimbursement for a covered service provided to an eligible enrollee by a provider who relied on written or oral authorization from AmeriHealth Caritas DC or an agent of the Plan, unless there was a material misrepresentation or fraud in obtaining the authorization.*

The following replacement language appears on pages 36 and 68 of the Provider Manual:

*Prior authorization is not a guarantee of payment for the service authorized. AmeriHealth Caritas District of Columbia reserves the right to adjust any payment made following a review of the medical records or other documentation and/or following a determination of the medical necessity of the services provided. Additionally, payment may also be adjusted if the enrollee's eligibility changes between the time authorization was issued and the time the service was provided.*

Thank you for your continued support and commitment to the care of our enrollees. If you have questions about this communication, please contact your Provider Account Executive or call Provider Services at 202-408-2237.

Sincerely,

AmeriHealth Caritas DC