![AmeriHealth Caritas District of Columbia logo]

To:	**AmeriHealth Caritas DC Providers**
Date:	**May 23, 2023**
Subject:	**eviCore Provider Orientation Session Schedule**

Dear Provider,

AmeriHealth Caritas District of Columbia (DC) has collaborated with eviCore Healthcare to provide patients with access to high quality, medically appropriate care that is consistent with evidence-based treatment guidelines. As part of these efforts, the following programs listed below will require prior authorization for patients covered by AmeriHealth Caritas DC effective for dates of service June 15, 2023, and beyond.

DME	**Pain Management**	**Radiation Oncology**
Genetic Testing	**Occupational Therapy**	**Physical Therapy**
Joint & Spine Surgery	**Diagnostic Sleep Testing**	**Medical Oncology**

Beginning in June 2023, eviCore Healthcare will be leading online orientation sessions designed to assist you and your staff with the new program. These sessions will include detailed information about the prior authorization process, accessing information from the eviCore website and a question-and-answer period.

Registration
All online orientation sessions require advance registration. Each online orientation session is free of charge and will last approximately one hour. All sessions are scheduled in Eastern Standard Time. Please see the next page for the District of Columbia session schedule. *****Note**: All programs for AmeriHealth Caritas DC are listed on the schedule; select the appropriate program training based on your physician specialty.

How To Register
Please read the following instructions to register for and participate in a session:

- Please go to http://eviCore.webex.com
- Select "WebEx Training" from the menu bar on the left ▤
- Click the "Upcoming" tab and choose the session you want to attend. *Each session will be listed with the health plan name and program specialty, e.g. "AmeriHealth Caritas District of Columbia Provider Orientation for Genetic Testing"
- Click "Register" next to the session you wish to attend
- Enter the registration information.

After you have registered for the WebEx session, you will receive an e-mail containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the session. Please keep the registration e-mail so you will have the link to the Web conference and the call-in number for the session in

which you will be participating.

If you are unable to participate in a session, you can obtain a copy of the presentation as well as other important documents at www.evicore.com/resources/healthplan/amerihealth-caritas-family-of-companies/dc/amerihealth-caritas-district-of-columbia Documents are available in PDF format. If you need Adobe Reader, you can download it from www.adobe.com/products/reader/.

If you have any questions regarding the eviCore web portal, please contact the Web Support team via email at portal.support@evicore.com or via phone at 800-646-0418 (Option 2). For any Client or Provider inquiries not associated with this training, please email ClientServices@evicore.com.

Session Name	Date	Time
AmeriHealth Caritas District of Columbia Provider Orientation for **Radiation Oncology/Medical Oncology**	June 6th	11:00
AmeriHealth Caritas District of Columbia Provider Orientation for **Radiation Oncology/Medical Oncology**	June 12th	11:00
AmeriHealth Caritas District of Columbia Provider Orientation for **Radiation Oncology/Medical Oncology**	June 19th	1:00
AmeriHealth Caritas District of Columbia Provider Orientation for **Genetic Testing**	June 7th	11:00
AmeriHealth Caritas District of Columbia Provider Orientation for **Genetic Testing**	June 13th	1:00
AmeriHealth Caritas District of Columbia Provider Orientation for **Genetic Testing**	June 20th	1:00
AmeriHealth Caritas District of Columbia Provider Orientation for **PT/OT**	June 8th	11:00
AmeriHealth Caritas District of Columbia Provider Orientation for **PT/OT**	June 14th	11:00
AmeriHealth Caritas District of Columbia Provider Orientation for **PT/OT**	June 21st	11:00
AmeriHealth Caritas District of Columbia Provider Orientation for **Pain Mgmt. / Joint and Spine Procedures**	June 9th	11:00
AmeriHealth Caritas District of Columbia Provider Orientation for **Pain Mgmt. / Joint and Spine Procedures**	June 15th	1:00
AmeriHealth Caritas District of Columbia Provider Orientation for **Pain Mgmt. / Joint and Spine Procedures**	June 22nd	1:00
AmeriHealth Caritas District of Columbia Provider Orientation for **Diagnostic Sleep Testing**	June 6th	3:00
AmeriHealth Caritas District of Columbia Provider Orientation for **Diagnostic Sleep Testing**	June 12th	9:00
AmeriHealth Caritas District of Columbia Provider Orientation for **Diagnostic Sleep Testing**	June 19th	1:00

AmeriHealth Caritas District of Columbia Provider Orientation for **DME**	June 7th	10:00
AmeriHealth Caritas District of Columbia Provider Orientation for **DME**	June 13th	12:00
AmeriHealth Caritas District of Columbia Provider Orientation for **DME**	June 20th	2:00

If you have any questions about this communication, please contact your Provider Account Executive or the Provider Services department at 202-408-2237.