



AmeriHealth Caritas™
District of Columbia

To:	All AmeriHealth Caritas DC Providers
Date:	September 29, 2022
Subject:	New Provider Tool: 3M™ Health Information Systems Dashboard
Summary:	A new tool is available for behavioral health providers.

AmeriHealth Caritas District of Columbia is launching a Behavioral Health Dashboard as an additional resource for behavioral health providers. The dashboard is a population health tool that will allow behavioral health providers to improve the quality of care for their enrollees.

Enrollees with behavioral health conditions are identified by using the 3M™ software, which targets behavioral health-related conditions and attributes them to their behavioral health providers monthly. Behavioral health providers are identified by their specialties. The enrollee attribution logic for behavioral health providers is updated monthly. Enrollees are assigned to the behavioral health providers who submit the greatest number of claims for enrollees, indicating the enrollees' care is primarily provided by those practitioners. In addition, the tool provides care management reports that risk stratify your population and help you target your interventions to emerging or high-risk individuals.

The Behavioral Health Dashboard contains Key Performance Indicators (KPIs) designed to provide easy access to critical measures to monitor performance. There are four groups of KPI measures:

- Total Cost of Care
- Potentially Preventable Events
- Utilization
- Behavioral Health and Medical HEDIS measures

The 3M™ Health Information Systems Dashboard is a separate portal; however, registered NaviNet users may access the dashboard after access has been granted to the 3M™ portal without the need for a separate login.



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To request access to the 3M[™] HIS Dashboard, please complete the AmeriHealth Caritas User Access Request Form

(<https://www.amerihealthcaritasdc.com/pdf/provider/resources/provider-3m-dashboard-user-form.pdf>) and send to Brenda Peterson (bpeterson@amerihealthcaritasdc.com).

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas District of Columbia Provider Services at 1-888-656-2383 or your Provider Network Management Account Executive

(<https://www.amerihealthcaritasdc.com/pdf/provider/contact-provider-account-executive.pdf>).

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