



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Providers
Date: **September 1, 2021**
Subject: **Introducing the Condition Optimization Prospective Outreach Program**

AmeriHealth Caritas District of Columbia (AmeriHealth Caritas DC) works to collect complete and accurate enrollee health histories to help foster appropriate management of care.

We need your support and collaboration to help ensure your patients (who are our enrollees) with chronic health conditions are receiving routine monitoring and treatment and that we are gathering information about their chronic health conditions.

To streamline the submission of information to AmeriHealth Caritas DC, we are introducing the Condition Optimization **Prospective Outreach Program**.

This program is intended to help primary care providers (PCPs) identify assigned enrollees with a documented chronic health condition who may not have been treated by your practice in the last six months. PCPs are encouraged to schedule and complete overdue visits with the identified enrollees.

To offset the time and resources your office expends in participating, this program is offering a **one-time administrative payment of \$150.00 for each visit** when scheduled and completed by the date indicated in NaviNet for the action of "Please Schedule Appointment" and when all program requirements have been met, including submission of the Complex Case Management worksheet, the medical record, and the appropriately-billed claim. (See below.)

Administrative payments will be issued as a capitation adjustment, in January and July of each year, upon validation that all requirements are completed. See below for steps on how to participate.

HOW TO PARTICIPATE

Identify and schedule enrollees:

- First, find eligible enrollees in NaviNet by selecting **Practice Documents**, opening a enrollee list, and filtering for the action indicator **Please Schedule Appointment**.
- Once eligible enrollees are identified, contact eligible enrollees to schedule an appointment. *Please note, a letter will also be mailed to eligible enrollees encouraging them to call and schedule an appointment with your office.*



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Complete scheduled visits and submit updates:

- As scheduled visits occur, review any chronic condition(s) indicated for the patient (our enrollee) on the Complex Case Management worksheet in NaviNet. Determine if the condition(s) still exist(s).
- After the visit, please:
 - Complete a Complex Case Management worksheet in NaviNet.
 - Submit the medical record for the enrollee visit by:
 - Emailing to riskadjustmentprograms@amerihealthcaritas.com; or,
 - Faxing to **1-215-863-5694**.
 - Submit a claim through your normal billing process and include:
 - All diagnosed chronic conditions.
 - **Code 99499** with a **modifier 25** and a **billed amount of \$150**.

We appreciate your ongoing commitment to delivering healthcare to our enrollees and thank you in advance for your cooperation.

If you have any questions or concerns regarding the Condition Optimization Prospective Outreach Program, please feel free to contact the Risk Adjustments Department at 1-215-863-5435 or via e-mail at riskadjustmentprograms@amerihealthcaritas.com.