



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas District of Columbia Providers

Date: January 11, 2024

Subject: Provider Manual Updates

Dear Provider:

AmeriHealth Caritas District of Columbia (DC) has updated the [Provider Manual](#) available at www.amerhealthcaritasdc.com. The changes have been made to page 67 of the Provider Manual, which includes a list of services requiring prior authorization.

The updates reflect that AmeriHealth Caritas DC, effective January 12, 2024, is the single point of contact for all new prior authorization requests, prior authorization requests for continuation of services, and retrospective authorization requests previously managed by eviCore healthcare. AmeriHealth Caritas DC has reverted to the prior authorization guidelines for select services below that were in effect before eviCore healthcare was contracted by AmeriHealth Caritas DC to review these services.

- DME
- Joint and spine surgery
- Pain management
- Diagnostic sleep testing
- Medical oncology
- Physical therapy
- Genetic testing
- Occupational therapy
- Radiation oncology

The following services listed on page 67 of the Provider Manual were also adjusted to ensure clarity and coincide with information available on the AmeriHealth Caritas DC [Prior Authorization web page](#):

- Home health care after 18 visits per calendar year for therapies and/or skilled nurse visits
- Speech therapy, occupational therapy, and physical therapy with the first visit for each modality in hospital outpatient settings. In all other settings or places of services, prior authorization is required for these services after 12 visits.

Thank you for your continued support and commitment to the care of our enrollees. If you have questions about this communication, please contact your Provider Account Executive or call Provider Services at 202-408-2237.

Sincerely,
AmeriHealth Caritas DC