



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Providers
Date: March 27, 2024
Subject: Duplicate Checks Dated February 29, 2024

Dear Provider,

You may have received duplicate checks dated February 29, 2024. You may securely discard any duplicates.

We have been informed by our payment processor, ECHO Health, that duplicate paper checks dated February 29, 2024, were inadvertently issued and sent. The duplicate checks are in the same amounts and have the same draft numbers as the original checks. These duplicate checks will not clear the bank and should not be presented for deposit. If you are in receipt of a duplicate check, we ask that you please securely discard.

If you submit the duplicate check for deposit in error and incur any fees from the rejection of a duplicate check, you can be reimbursed for the amount of the fee by ECHO Health. To request reimbursement, email CS_Requests@echohealthinc.com. Include the subject line "Duplicate Check 2/29 [AmeriHealth Caritas DC]" and attach proof of fee.

If you have questions about this communication, please contact your Provider Account Executive.

Sincerely,
AmeriHealth Caritas DC