



To: **All AmeriHealth Caritas Dental Providers**

Date: **February 11, 2020**

Subject: **D9310 Consultation – Service Provided by Dentist Other Than Requesting Dentist**

Summary: Due to review of claims submission and effective immediately, D9310 will be exclusively for specialist receiving a referral from a General Dentist only.

Impact:

Effective immediately, General Dentists will not be reimbursed for D9310. The Code is for the purpose of a referral for specialists services.

Action Needed:

This Code has been used inappropriately in conjunction with return procedures to complete multi-step procedures and for referrals to other General Dentist within one location. It should only be used in the case of a specialist who has received a referral from a General Dentist to evaluate and make determinations within the scope of the specialists' expertise and practice.

Questions:

If you have questions about this communication, please contact Dental Provider Services at 1-855-609-5170, option 5.