



**AmeriHealth Caritas**  
District of Columbia

# MENTAL WELLNESS

PROGRAMS  
AND RESOURCES



MAY 2022



# WHAT IS MENTAL WELLNESS?

**Mental wellness is part of your overall health.** Being mentally healthy allows someone to realize their own abilities, cope with the normal stresses of life, work productively, and make contributions to the community.<sup>1</sup>

There are many ways to improve your mental wellness. AmeriHealth Caritas District of Columbia (DC) has programs that can help you achieve your goals.

1. "Mental Health-Strengthening Our Response," World Health Organization, <https://www.who.int/news-room/fact-sheets/detail/mental-health-strengthening-our-response>.



## EMOTIONAL SUPPORT VIA TEXT

Emotional support via text allows you to text with a coach any time you need it, 24 hours a day, seven days a week. You can receive support for challenges big or small, such as anxiety, trouble sleeping, relationship problems, grief, pain, and life transitions.

- If you are 21 or older, use **Ginger**. Download the **Ginger App** from the [Google Play™ store](#) or [Apple App Store®](#). In the app, **tap Get Started, then tap Verify with Name, DOB, and ZIP Code. Follow the instructions sent to your inbox.**
- Enrollees ages 13-20 should text **886-886** and use referral code "**AmeriHealth**" during enrollment to start texting with a **MindRight** support coach now.\*

\*Standard messaging and data fees may apply.



## FITNESS PROGRAM

People who exercise regularly have better mental wellness.<sup>2</sup> AmeriHealth Caritas DC offers the Active&Fit® program, which gives you membership to a participating fitness center in the District. The program also gives you access to daily workout classes on Facebook Live, or anytime on YouTube.

To learn more or sign up, visit [www.activeandfit.com](http://www.activeandfit.com) or call **1-877-771-2746 (TTY 771)**.

2. "How simply moving benefits your mental health," Harvard Health Publishing, [https://www.health.harvard.edu/blog/how-simply-moving-benefits-your-mental-health-201603289350?msclkid=b3191c5\\_fbc0911ec9301c8246382f9c7](https://www.health.harvard.edu/blog/how-simply-moving-benefits-your-mental-health-201603289350?msclkid=b3191c5_fbc0911ec9301c8246382f9c7).

## BEHAVIORAL HEALTH PROVIDERS

Most of us experience times when we need help dealing with problems that cause emotional distress. You may benefit from an experienced, trained behavioral health provider if you are having a problem that is making you feel overwhelmed or interfering with normal daily life. As an AmeriHealth Caritas DC enrollee, you have access to a large network of behavioral health providers.

### There are three ways to get help:

1. Talk to your primary care provider (PCP) about what you are dealing with. They may be able to help you themselves, or they will refer you to the right provider.
2. Call **Enrollee Services at 1-800-408-7511 (TTY 1-800-570-1190)**, available 24 hours a day, seven days a week. They can help you find a provider in your area. They can also help you identify the best type of behavioral health provider for your needs.
3. Find a provider using the AmeriHealth Caritas DC Provider Directory located on our website. Go to **[www.amerhealthcaritasdc.com](http://www.amerhealthcaritasdc.com) > Enrollees > Medicaid enrollees > Find a doctor, medicine, or pharmacy.**





## ADDICTION AND RECOVERY SUPPORT

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Millions of Americans struggle with addiction.<sup>3</sup> You are not alone. However, recovery is possible and treatment works.<sup>4</sup> AmeriHealth Caritas DC has peer recovery specialists who specialize in addiction and can help you find your path to recovery. Call **Enrollee Services** at **1-800-408-7511** or **TTY 1-800-570-1190**, available 24 hours a day, seven days a week, to be connected with a peer recovery specialist or for help finding the right provider or program.

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3. "Drug abuse statistics," National Center for Drug Abuse Statistics, <https://drugabusestatistics.org/>.

4. "About MyRecoveryDC," My Recovery DC, <https://myrecoverydc.org/about>.

For adults needing same day assessments and referrals, you can also walk in to any of these locations for immediate assistance:

### WARD 5

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- **The Assessment and Referral Center (ARC)**  
**75 P Street NE**  
**Washington, DC 20002**  
(enter on Florida Avenue near the P Street intersection)

**Hours:** Monday – Friday 7 a.m. – 6 p.m.

**Phone:** 202-727-8473

**Fax:** 202-727-8411

For same day service, please arrive before 3:30 p.m.

## WARD 5

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- **RAP Inc.**  
1949 4th Street NE  
Washington, DC 20002

**Hours:** Monday – Friday 8 a.m. – 8 p.m.  
**Phone:** 202-462-7500  
**Fax:** 202-526-8916

## WARD 8

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- **Family & Medical Counseling Services**  
2041 Martin Luther King Jr. Avenue SE  
Suite 303  
Washington, DC 20020

**Hours:** Monday – Thursday 9 a.m. – 4 p.m.  
Friday 9 a.m. – 1 p.m.  
**Phone:** 202-889-7900  
**Fax:** 202-610-3095

- **MBI Health Services**  
2041 Martin Luther King Jr. Avenue SE  
Suite M8  
Washington, DC 20020

**Hours:** Monday – Friday 9 a.m. – 5 p.m.  
**Phone:** 202-388-9203



## TRANSITIONAL HOUSING

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AmeriHealth Caritas DC partners with housing providers that support people with mental illness. Individuals live in a short-term therapeutic environment where they can get the life skills they need to begin their recovery. Most people who complete these programs enter into their own permanent housing and are able to secure income through employment or disability.

**If you believe you or someone you know would benefit from transitional housing, please call:**

|                               |              |
|-------------------------------|--------------|
| Woodley House                 | 202-830-3508 |
| Prestige Healthcare Resources | 202-808-1588 |



## DC DEPARTMENT OF BEHAVIORAL HEALTH'S (DBH) ACCESS HELPLINE

The Access HelpLine is the easiest way to get connected to services provided by a DBH-certified community-based service provider that can pair you with a case manager who helps you coordinate your care.

The Access HelpLine can also connect you to mobile crisis teams to respond to adults or children who are experiencing a psychiatric or emotional crisis and are unable to travel to access behavioral health services. Mobile crisis teams are available 24 hours a day, seven days a week.

Access HelpLine    **1-888-793-4357**  
<https://dbh.dc.gov/service/access-helpline>

## SCHOOL-BASED SERVICES

If your child is a student at a DC public school or public charter school, they can receive counseling from a school-based mental health provider. Visit <https://dbh.dc.gov/node/1500291> to find contact information for the provider assigned to your child's school.

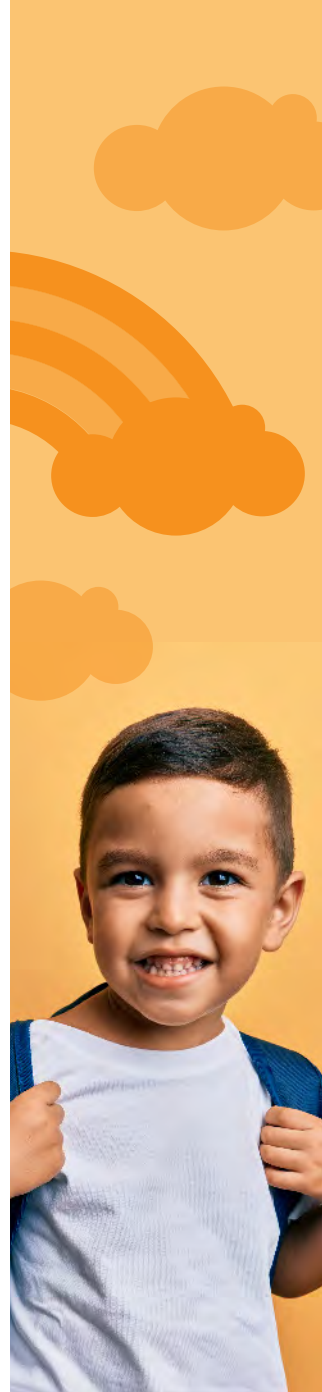
## SERVICES FOR SPANISH-SPEAKING ENROLLEES

The providers below offer behavioral health services in Spanish. You can call a provider directly at the number listed below, or call AmeriHealth Caritas DC Enrollee Services for assistance scheduling an appointment.

|                       |              |
|-----------------------|--------------|
| Mary's Center         | 844-796-2797 |
| La Clínica del Pueblo | 202-462-4788 |
| Neighbors Consejo     | 202-234-6855 |
| Andromeda             | 202-291-4707 |

## NATIONAL RESOURCES

- **Suicide Prevention Lifeline:**  
1-800-273-TALK (8255) or call 988
- **Crisis Text Line:**  
Text HOME to 741741



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AmeriHealth Caritas District of Columbia complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

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### English

If you do not speak and/or read English, please call **1-800-408-7511 (TTY 1-800-570-1190)**, available 24 hours a day, seven days a week. A representative will assist you.

### Español

Si no habla y/o lee inglés, llame al **1-800-408-7511 (TTY 1-800-570-1190)**, línea disponible las 24 horas del día, los siete días de la semana. Un representante le ayudará.

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### Tiếng Việt

Nếu quý vị không nói và/hoặc đọc Tiếng Anh, vui lòng gọi **1-800-408-7511 (TTY 1-800-570-1190)**, 24 giờ một ngày, bảy ngày một tuần. Sẽ có người đại diện hỗ trợ quý vị.

### 繁體中文

如果您不會講或讀英文，請致電 **1-800-408-7511 (TTY 1-800-570-1190)**，此電話每天 24 小時，每週 7 天開通。您將得到一位服務代表的協助。

### 한국어

영어를 말하거나 읽지 못하는 경우, 365일 24시간 이용 가능한 **1-800-408-7511 (TTY 1-800-570-1190)**번으로 전화하십시오. 직원이 도와드릴 것입니다.

### Français:

Si vous ne parlez, ni ne lisez anglais, veuillez appeler au numéro **1-800-408-7511 (TTY 1-800-570-1190)**, disponible 24 heures sur 24, 7 jours sur 7. Un représentant pourra vous aider.

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[www.amerhealthcaritasdc.com](http://www.amerhealthcaritasdc.com)

